



WELCOME TO THE CENTER FOR STUDENT SUCCESS & ADVISING

ESTABLISHED SEPTEMBER 2023





ABOUT US

In the Center for Student Success & Advising, we are dedicated to empowering students to achieve academic, personal, and professional success. Through individualized advising and proactive outreach, we ensure students are supported at every stage of their educational journey. Each student is paired with a professional advisor specializing in their major, guiding them from their first year to graduation.

Our advisors provide personalized support, assisting with major selection, course registration, progress monitoring, and connecting students to tailored campus resources. By assessing each learner's unique needs, we craft meaningful outreach strategies to offer timely support and foster a strong foundation for lifelong achievement.

Through personalized guidance, innovative services, and a collaborative community, the Center for Student Success & Advising cultivates a campus culture of continuous learning, resilience, and holistic development. Our mission is to equip all Bay Path students with the skills, knowledge, and confidence to excel in their educational journey and beyond.

OUR MISSION

Mission Statement

At Bay Path University, we provide support and resources that empower undergraduate and graduate students to achieve their academic, personal, and professional success. Through personalized guidance, innovative services, and a collaborative community, the Center for Student Success & Advising cultivates a campus culture of continuous learning, resilience, and holistic development. Our mission is to equip all Bay Path students with the skills, knowledge, and confidence to excel in their educational journey and beyond.



OFFICE INFORMATION

WHERE & HOW TO FIND US

Campus Location:

Catok Center for Student Success & Advising
Open 8:30 AM - 5:00 PM, Monday-Friday

Email Address and Phone:

studentsuccess@baypath.edu

Mailing Address:

Bay Path University - Student Success Center
588 Longmeadow Street, Longmeadow, MA 01106



MEET THE TEAM



Dr. Heather Gould

Dean of Advising and Student Support,
Assistant Title IX Coordinator



Dr. Gillian Palmer

Director of Retention and Student Success
Assistant Professor of Management



Amanda Duncan

Assistant Director of Retention and Student Success



Cindy Mapel

Academic Advisor & Success Coach



Jeannie Riley

Academic Advisor & Success Coach



Molly Orr

Academic Advisor & Success Coach



Natasha Ramos

Academic Advisor & Success Coach

ACADEMIC ADVISING MODEL



You'll work with a professional **Academic Advisor & Success Coach** from the start of your college journey to graduation. In addition to your Academic Advisor, you will have access to a Faculty Mentor within your major program. Your Faculty Mentor will serve as a mentor in short and long-term career planning including post graduation. Your Academic Advisor & Success Coach serves as your primary advisor and will assist you in your transition to university life at Bay Path, as well as guide you through the educational planning process. This includes:

Course Assistance

- Send reminders about important academic calendar dates
- Engage in periodic session progress inquiries and check-ins
- Address any concerns within the classroom that arise
- Provide recognition when you do exceptionally well in a course

General Guidance

- Referrals to academic and personal support services on campus
- Change of major
- Declaration of minor and certificates
- Academic standing status
- Taking a leave from the University
- External credit pre-approvals
- Planning for graduate programs

Registration

- Provide course suggestions for upcoming sessions/semesters
- Provide assistance with self-registration on the Portal
- Approve of course schedule each semester
- Discuss adding, dropping, or withdrawing from a course
- Assist in academic form submission

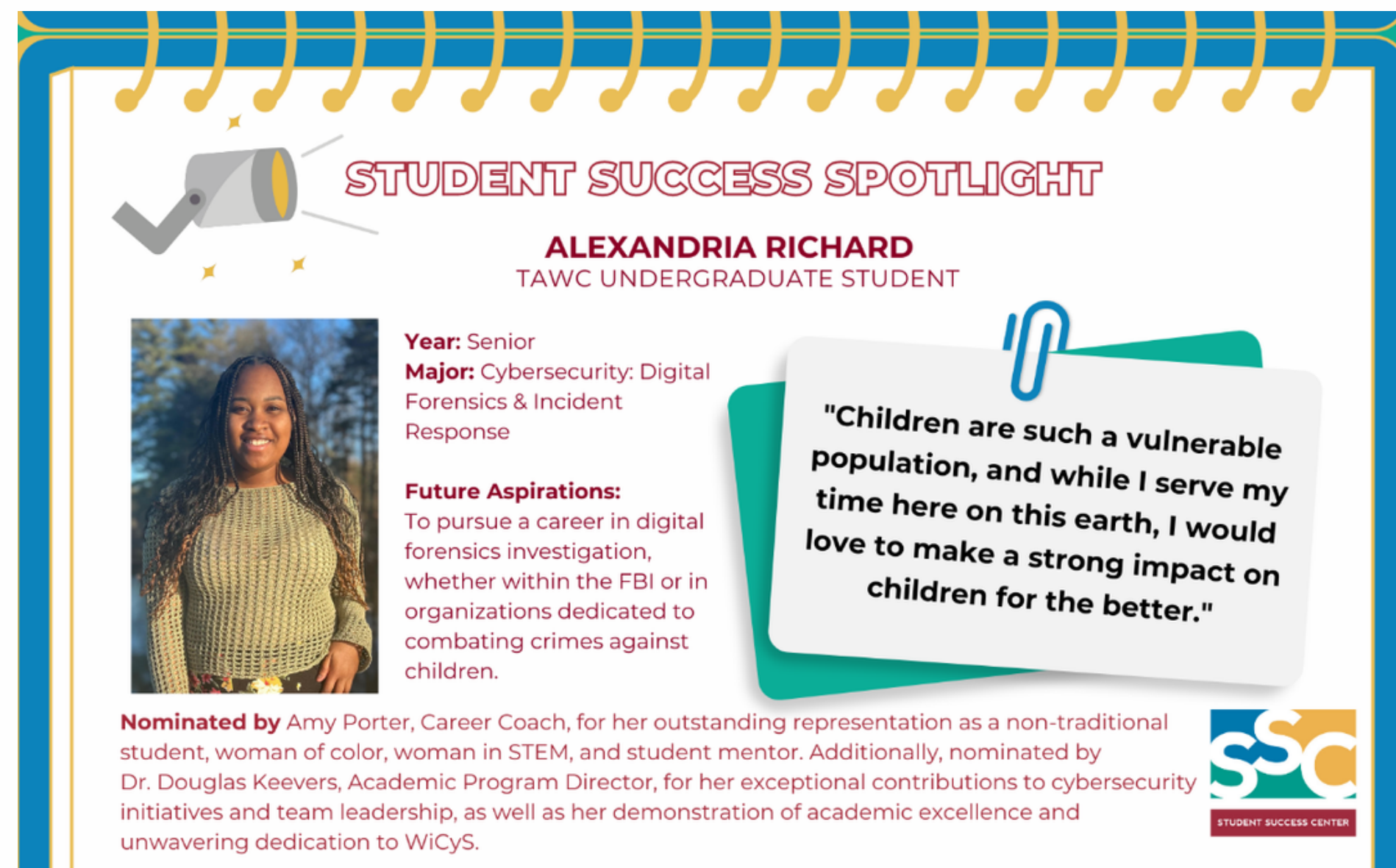
STUDENT SUCCESS SPOTLIGHTS

We are excited to honor the outstanding achievements of our students who brighten the Bay Path community through their remarkable academic accomplishments, personal and professional growth, and notable community service.

- **Who Can Nominate:**
 - BPU faculty and staff members.
- **What to Highlight:**
 - Academic achievements
 - Personal or professional growth
 - Community service efforts

Selection Process:

- Frequency: One student from each division will be selected at the end of each semester.
- Recognition: Featured across campus through various platforms including newsletters, flyers, and campus communications.



The graphic is designed to look like a spiral-bound notebook with a blue cover and yellow rings. At the top left, there is a grey megaphone icon with a checkmark. The title "STUDENT SUCCESS SPOTLIGHT" is written in a pink, outlined font. Below the title, the student's name "ALEXANDRIA RICHARD" is in bold red, followed by "TAWC UNDERGRADUATE STUDENT" in a smaller pink font. To the left of the text is a portrait of Alexandria, a young Black woman with long braids, wearing a green knit sweater. To the right of the portrait, her "Year" (Senior) and "Major" (Cybersecurity: Digital Forensics & Incident Response) are listed in pink. Below that, her "Future Aspirations" are described in pink. A white notepad with a blue paperclip is placed over the bottom right, containing a quote in black text. At the bottom left, a red-bordered box contains nomination details in pink. The SSC logo is in the bottom right corner.

STUDENT SUCCESS SPOTLIGHT

ALEXANDRIA RICHARD
TAWC UNDERGRADUATE STUDENT

Year: Senior
Major: Cybersecurity: Digital Forensics & Incident Response

Future Aspirations:
To pursue a career in digital forensics investigation, whether within the FBI or in organizations dedicated to combating crimes against children.

Nominated by Amy Porter, Career Coach, for her outstanding representation as a non-traditional student, woman of color, woman in STEM, and student mentor. Additionally, nominated by Dr. Douglas Keevers, Academic Program Director, for her exceptional contributions to cybersecurity initiatives and team leadership, as well as her demonstration of academic excellence and unwavering dedication to WiCyS.

"Children are such a vulnerable population, and while I serve my time here on this earth, I would love to make a strong impact on children for the better."

SSC
STUDENT SUCCESS CENTER

ABOUT THE PEER MENTORING PROGRAM

Peer Mentors are the heartbeat of our community, offering invaluable support and guidance to fellow students who may be navigating similar challenges or experiences.

At the core of a Peer Mentor's role is the commitment to cultivate a welcoming and inclusive atmosphere here at Bay Path. They champion personal and professional growth, striving to enhance the well-being of their peers every step of the way. Their mission is clear: to seamlessly integrate incoming new and transfer students into the vibrant tapestry of college life here at BPU. From day one to graduation day, Peer Mentors stand as steadfast allies, ensuring their mentees have all that they need to thrive throughout their college journey.

New Student Matching

**Office Hours &
Classroom Engagement**

**Virtual Community
Oversight**

MEET OUR UNIVERSITY PEER MENTORS



Hi, I'm Althy!

Pronouns: She/her

Program of Study: Psychology

Division: TRAD

Career Aspirations: To work as an MSW, clinical therapist, or social worker!



Hi, I'm Ambar!

Pronouns: She/her

Program of Study: Pre-Med

Division: TRAD

Career Aspirations: To become a surgeon!



Hi, I'm Cassie!

Pronouns: She/her

Program of Study: Psychology

Division: TAWC

Career Aspirations: To have a private practice with a focus in marriage and relationship counseling!

MEET OUR UNIVERSITY PEER MENTORS



Hi, I'm Saquoia!

Pronouns: She/her

Program of Study: Cybersecurity

Division: GRAD

Career Aspirations: To leverage my expertise in accounting and cybersecurity to become a leading financial forensic analyst!



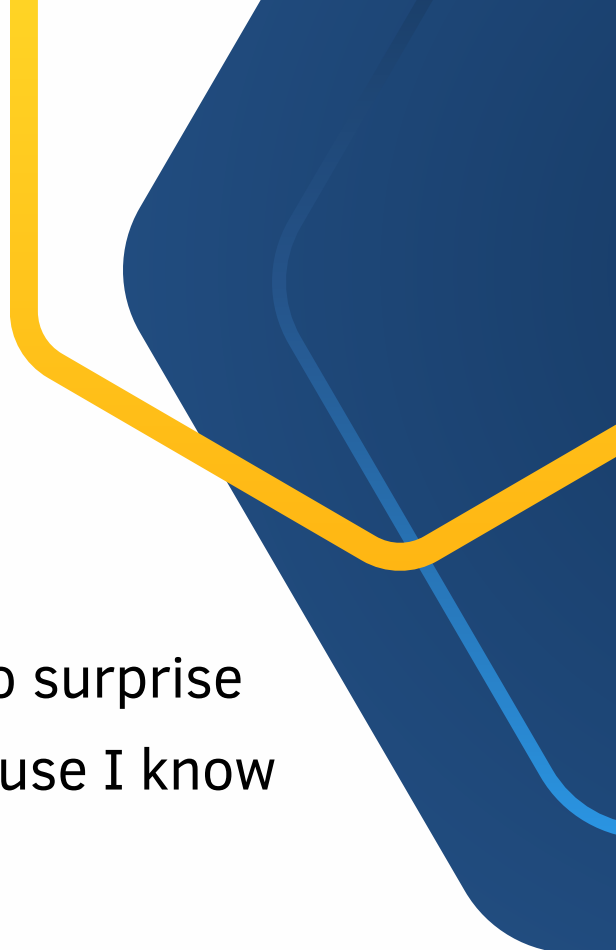
Hi, I'm Kennethia!

Pronouns: She/her

Program of Study: Entrepreneurship

Division: GRAD

Career Aspirations: To assume a leadership role in healthcare and wellness programming!



ADVICE FOR NEW BAY PATH STUDENTS

“Print or download every syllabus from each class and get familiar with it. This will help to make sure there are no surprise tests or textbooks you need. I have always done this and it makes me feel much more prepared and at ease because I know what it expected of me.” - **Althy**

“Don’t be afraid to ask for help or guidance and learn to pivot when necessary.” - **Cassie**

“Start your assignments as early as possible to set yourself up for success!” - **Ambar**

“Get involved on campus and take advantage of the resources available to you. Whether it’s joining clubs, participating in events, or seeking help from academic advisors and career services, engaging with the Bay Path community will enrich your college experience, help you build valuable connections, and support your academic and personal growth.” - **Saquoia**

“Remember that balance is super important. While it's great to dive into campus life and focus on your studies, it's just as crucial to take care of your mental and physical health. Be sure to set aside time for relaxation, exercise, and activities you enjoy.” - **Kennethia**



STUDENT SUPPORT SERVICE GUIDE

★ it's **OK** to ★
ASK for **HELP**



Student Success Center



413-565-1510 | studentsuccess@baypath.edu

Do you need assistance, but you aren't sure which student support services can best address your needs? Reach out to the Student Success Center and we will get you connected!



Counseling Services

413-565-1354 | counseling@baypath.edu

UWILL - Telehealth Counseling
River Valley Counseling Center

Mental health & wellness, transition concerns, significant life events, trauma

Sullivan Career & Life Planning Center



413-565-1049 | careers@baypath.edu

Career assessments, job shadowing, internship planning, work study, mock interviews, life-long career coaching



Health Services

413-565-1544 | healthservices@baypath.edu

Offer a wide range of health care needs, including diagnosis and treatment of common illnesses, routine physical exams, bloodwork and more, administered by health professionals

Campus Public Safety



413-565-1225 | cps@baypath.edu

Emergencies, building access, parking

Academic Advising

tawcadvising@baypath.edu,
advising@baypath.edu, or
email your advisor directly!



Major exploration, add/drop/withdraw course, academic concerns, connection to resources, graduation planning



Registrar's Office

413-565-1222 | registrar@baypath.edu

Transcript requests, enrollment verification, degree audit assistance



Academic Coaching & Tutoring



Academic Coaching: Writing, Math, MTEL, Study Skills, ESL/ELL
413-565-1288 | academicsupport@baypath.edu

Content Tutoring: Business, Math, Writing and more!

Tutoring: Tutor.com (24/7 online), peer tutoring, course content tutoring, group review sessions

Student Financial Services



413-565-1256 | sfs@baypath.edu

Financial aid, FAFSA support, scholarships, grants, loans, work-study, financial literacy

Title IX



titleIX@baypath.edu

Questions, concerns or to report an issue related to sexual misconduct

Hatch Learning Commons

413-565-1376 | hatchlibrary@baypath.edu

Course reserves, research and citation support, library resources, study rooms, online librarian support



Accessibility Services



Providing Equal Access

413-565-1602 | accessibility@baypath.edu

Accommodations, ensure equal opportunity for student participation in University's programs/activities/services

IT Helpdesk



413-565-1487 | techsupport@baypath.edu

Assist with a wide variety of technology-related issues by providing high quality day-to-day IT support.

Fitness & Wellness



413-565-1265
rpanetti@baypath.edu

Exercise, personal training, nutritional guidance

Office of Student Life



413-565-1021 | studentlife@baypath.edu

Concerns/comments about student experience, community building, enforce University conduct policies, clubs, activities, and community involvement

Professor Office Hours

For availability and contact information, see your course syllabus!



Ask questions, get extra help, introduce yourself, seek mentorship